







## EXCLUSIVE FMIT MANAGED PROGRAMS

simpliCity<sup>sM</sup> is the software solution developed by Synergy ID and licensed exclusively to the FMIT for authorized use by its Members. FMIT Members face unique challenges when maintaining accurate schedule of values, tracking assets, overseeing projects, coordinating vendor services and documenting the claims process. simpliCity<sup>SM</sup> was developed for FMIT Members as a single solution to address these various needs and to support overall business continuity planning. Each individual FMIT Member is provided one free simpliCity<sup>SM</sup> user license as part of their annual insurance policy renewal. Additional user logins and Member customization is available.

**FMIT TurnKey Recovery<sup>sM</sup> Program** eliminates Member's upfront out-of-pocket expense associated with an insured property loss. Managed by SynergyNDS, TurnKey Recovery<sup>sM</sup> helps to minimize the financial burden that property claims can have on FMIT Member's net cash flow. More importantly, TurnKey Recovery<sup>sM</sup> helps expedite the overall claim and recovery process while allowing Members the flexibility to have it done their way. TurnKey Recovery<sup>sM</sup> provides real-time reporting and experienced Project Management at no additional costs to FMIT Members. Additionally, all approved claim related recovery costs, upfront material deposits and contractor progress payments are paid direct by FMIT to applicable vendors. Vendors can be those identified by the Members own procurement process or by taking advantage of TurnKey Recovery's<sup>™</sup> pre-qualified Managed Vendor Program (MVP<sup>sM</sup>).

Asset ID<sup>™</sup> provides FMIT Members with a comprehensive property survey as necessary to update schedule of values (SOV) and other primary C.O.P.E characteristics. SynergyID, under the direction of the FMIT, provides Member surveys as an additional no-cost benefit of being insured by the League. Using mobile field applications, Asset Surveys are captured in real-time and shared with Members via email distribution and dashboard reporting hosted in simpliCity<sup>™</sup>. Additionally, SynergyNDS uses field survey data to backstop response and recovery initiatives. Our proactive approach in working with FMIT Members reinforces pre-event planning to further identify geographic threats and site conditions necessary to minimize property exposure.

**FLC-PACT (Public Assistance CloseOut Team)** was formed by FMIT to help ensure Members maximize anticipated insurance proceeds and eligible FEMA Public Assistance (PA) related to insured property. FMIT has invested a great deal of time and money in the ongoing support of FLC-PACT which has benefited Members to reclaim millions of dollars. FMIT Members are encouraged to reach out to FLC-PACT during declared events, especially prior to FEMA PA Funding Application and Project Worksheet (PW) development. It is important to realize that Insurance is the responsible party when determining coverage and anticipated insurance proceeds related to damaged property. Avoid potential claim disputes or funding deobligation by turning to FLC-PACT.

## ADDITIONAL VALUE ADDED FMIT PROGRAMS ...











**TrackDown<sup>™</sup>**, developed by SynergyID, allows FMIT Members to manage people, fixed equipment and mobile assets involved in their daily operations. Additionally, TrackDown<sup>™</sup> proves invaluable to supporting FMIT Members recovery initiatives in providing an effective tracking platform to document activities, validate project related costs and help make informed real-time decisions. Improving upon best-of-breed technology, TrackDown<sup>™</sup> utilizes advancements in Cellular, RFID, Barcode and Mapping solutions to customize both passive and direct data collection systems to meet specific FMIT Members' needs. More importantly, TrackDown<sup>™</sup> empowers FMIT Members to take greater control over their daily operations.

**FMIT**<sup>•</sup>**Alert Notification System** helps Members prepare for impending weather events by providing alert information directly to their inbox and cell phone. FMIT<sup>•</sup>Alerts are timely, brief and packed with the pre-event information (such as projected storm path and intensity data), that Members need to consider for advanced preparation. Deployed by SynergyNDS, FMIT<sup>•</sup>Alerts include pre and post-event communications delivered via email, phone and text messages that support specific FMIT recovery initiatives. Additionally, FMIT<sup>•</sup>Alerts provide Members up-to-date information detailing advanced Claim Department preparations and emergency response. FMIT Members can activate Alerts by logging into their simpliCity<sup>SM</sup> account profile.

**RAPID Assessment<sup>™</sup>** provides FMIT Members real-time solutions to capture and report damages to insured property. Using various mobile applications, data collected in the field is uploaded simultaneously or through breadcrumb reporting to the FMIT Claims Department. Information is shared with all involved parties and is synchronized to Member's simpliCity<sup>™</sup> dashboard in efforts to expedite preliminary damage assessments, response and initial insurance reserves. RAPID Assessment<sup>™</sup> provides FMIT Members the tools and mobility to better support overall claim reporting and recovery.

**MMAP<sup>sm</sup>** (Managed Member Asset Program) provides an opportunity for FMIT Members' to realize a return on fixed assets (equipment) by contributing to the on-demand insurance rental program. Accessed and inventoried through the TrackDown<sup>sm</sup> database, participating Members are paid market rates direct from insurance for equipment rentals on eligible FMIT scheduled property claims. MMAP<sup>sm</sup> is utilized for both approved property claims and complies with eligible insurance and FEMA Cat B procurement guidelines. All procurement, setup and fulfillment activities are managed by SynergyNDS as a two-tiered program bringing together inventory from both the public and private sector. MMAP<sup>sm</sup> expedites the mobilization and setup of requested assets and equipment – saving time, money and unnecessary frustrations.

**ESP (Employee Support Program)** is a voluntary program designed for FMIT Members to help those within their organization whom recovery depends on. Response and recovery is only as successful as the availability of the people who are tasked with the responsibility to respond. More importantly, it helps identify employee needs before they need them. ESP works with staff's homeowners' insurance providers and qualified contractors to coordinate repair services, prioritize response and leverage FMIT group discounts. All this is done at the convenience of the Member's worksite; allowing affected employees to remain at work and focus on the recovery tasks at hand.