

WELCOME

2021 FMIT Human Resources and Risk & Safety Management Summer Webinar Series

Thursday, June 17 at 10:00 a.m.

Post Disaster and Major
Loss Recovery with
Turnkey Recovery
Program



TurnKey Recovery

Managed Direct Repair Program

BETTER

FASTER

CHEAPER



Post Disaster and Major Loss Recovery with Turnkey Recovery Program

| Hosts



Mike Matheny
Managing Director
FMIT Member Support
SynergyNDS / SynergyID



Luckner Francois
Account Executive
Trust Services
Florida League of Cities

PROTECTING THE COMMUNITIES WE CALL HOME

READY = PLANNING + RESPONSE + RECOVERY



ARE YOU READY?



*to Respond & Recover from
the Next Hazard or Event?*

READY FOR THE NEXT EVENT?



Different Types of Hazards or Potential Loss Can Impact Each of Our Organizations Differently...

RISK RATING	HAZARD	FREQUENCY	PROBABILITY	MAGNITUDE			OVERALL VULNERABILITY
				Injuries/Death	Infrastructure	Environment	
1	Flood	Very Likely	Very Likely	High	High	High	HIGH
2	Named Storm	Very Likely	Very Likely	High	High	High	HIGH
3	Cyber Incident	Very Likely	Very Likely	Low	Medium	Low	HIGH
4	Severe Wind or Hail	Very Likely	Very Likely	High	Medium	Low	HIGH
5	Transportation Incident	Very Likely	Very Likely	High	Medium	Medium	HIGH
6	Terrorism	Likely	Likely	High	High	Medium	HIGH
7	Hazardous Material Event	Very Likely	Very Likely	Medium	Medium	Medium	MEDIUM
8	Wildfire	Likely	Likely	Medium	Medium	High	MEDIUM
9	Geological	Likely	Likely	High	Medium	Low	MEDIUM
10	Winter Storm & Freeze	Likely	Likely	Medium	Medium	Medium	MEDIUM
11	Civil Disturbance Incident	Likely	Likely	Medium	Medium	Low	MEDIUM
12	Biological Incident	Likely	Likely	High	Low	Low	MEDIUM
13	Space Weather Events	Likely	Likely	Medium	Medium	Low	MEDIUM
14	Radiological Incident	Not Likely	Not Likely	High	Medium	Medium	LOW
15	Seismic Events	Not Likely	Not Likely	Low	Low	Low	LOW

FREQUENCY	
Very Likely	Annual
Likely	Every 5-10 Yrs
Not Likely	50-100 Yrs

PROBABILITY	
Very Likely	Annual
Likely	Every 5-10 Yrs
Not Likely	50-100 Yrs

2018-2023 FDEM STATEWIDE RISK ASSESSMENT (Top 15)

READY TO RESPOND TO YOUR NEEDS AFTER A LOSS



WE'RE READY!



Synergy ID
 COMPLEX NEEDS | SIMPLE SOLUTIONS

simpliCity

TrackDown

FMIT
 FLORIDA MUNICIPAL INSURANCE TRUST
 verizon

SynergyNDS
 RECOVER. RESTORE. REBUILD.
 Your Resource. Your Advocate. Your Partner.



FMIT Programs are READY!

PART OF FMIT INSURANCE PROGRAM



SimpliCity

Asset ID

TrackDown

TurnKey Recovery

SynergyPACT

Developed Exclusive for FMIT Members...

- Available to all FMIT Members
- No Additional Costs
- Specific to Insured Property & Assets
- Eligible on Approved Single Loss &/or CAT Event
- Programs are Flexible to Adapt to Member's Specific Needs & Expectations



FMIT Continues to Ensure Necessary Programs & Resources will be Available When Members Need Them the Most.




- ✓ Timely Damage Assessments & Claim Reporting.
- ✓ Emergency Building Stabilization.
- ✓ Temp Power Generation & HVAC Solutions.
- ✓ Demo & Restoration Services.
- ✓ Portable Buildings & Specialty Services to Support Your Daily Operations.
- ✓ Repair & Reconstruction Services
- ✓ Project Consulting & Management
- ✓ FEMA Public Assistance Support (Specific to an Insurance Claim)



- ✓ Emergency Supplies & Protective Measures?
- ✓ SAT Phone & Other Redundant Communication
- ✓ Pre-Storm Administrative Directives & Resolutions?
- ✓ SynergyNDS Ride-Out Teams? (Damage Assessments)
- ✓ FMIT Response Programs? (TurnKey RecoverySM & PACT)
- ✓ FMIT Coverage Endorsements? (Extra Expense & PDMS)

Tis the Season...

	APRIL 8TH FORECAST	AVERAGE	2020
NAMED STORMS	17	12	30
HURRICANES	8	6	13
MAJOR HURRICANES	4	3	6



2021 JIM CANTORE SEASON



TIMELY RECOVERY DEPENDS ON FUNDING

On Scheduled Property, Insurance Should be the Driving Coverage Form & Primary Source of Funding



Property & Casualty Coverage

All Perils Coverage (365 Days)



Primary & Excess Flood Insurance

Eligible Flood Event (Primary)

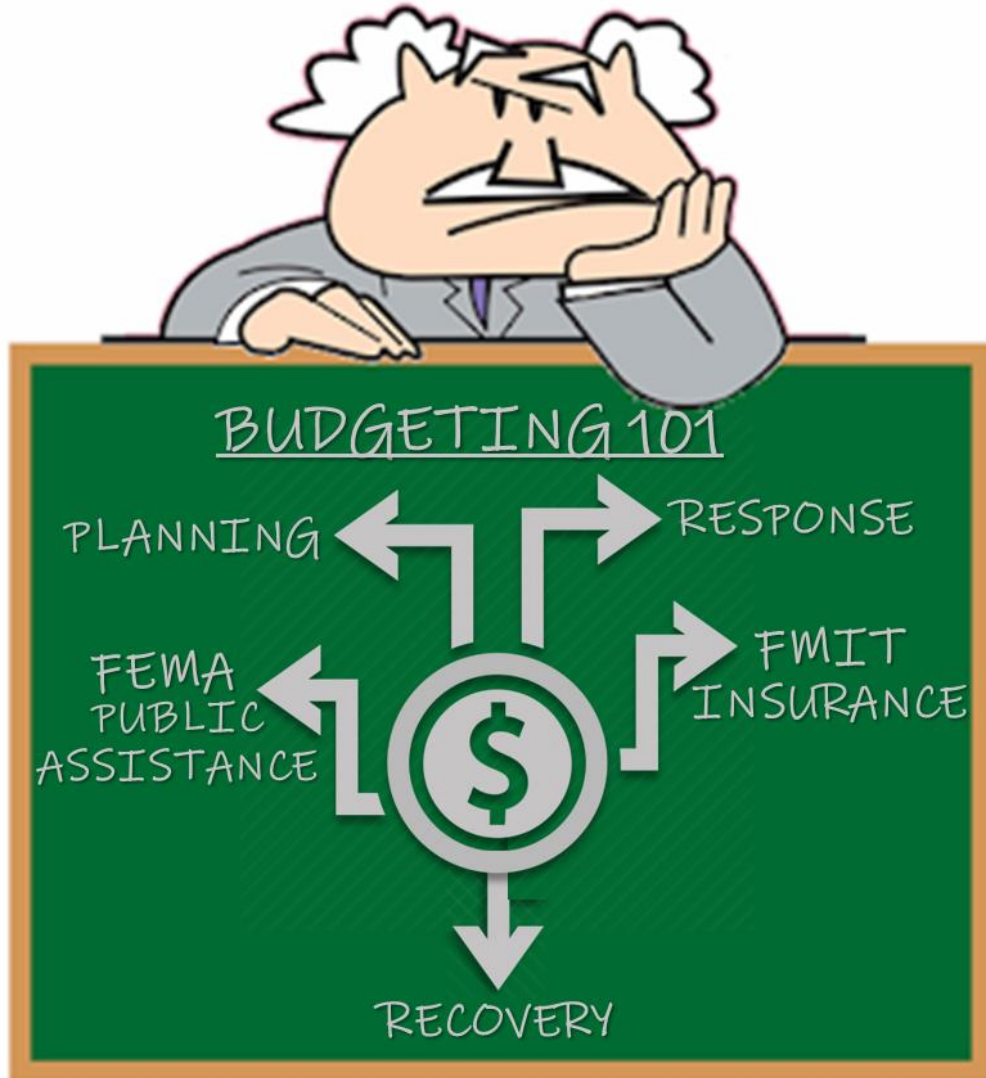


FEMA Public Assistance

Only a Declared Event (Secondary)



Understanding the Cost of Recovery...



- Insurance Deductibles
- Co-Insurance Penalties (specified policies)
- Costs Associated with Uncovered Claims
- Extra Expense & Business Interruption
- Upfront Recovery Costs &/or Vendor Retainer Fees
- Additional Payroll Expense
- FEMA Cost Share Amounts
- 3rd Party Consultant Fees



FLORIDA MUNICIPAL INSURANCE TRUST
PROPERTY, ALLIED LINES AND CRIME
DECLARATIONS

Agreement No.: FMIT #0885

I. DESIGNATED MEMBER

II. GOVERNMENT DESCRIPTION

Municipality

III. COVERAGE PERIOD

From October 1, 2018 to October 1, 2019 12:01 A.M. Standard Time at the address of the Designated Member.

IV. Property and Allied Coverages

	Premium Basis	Deductible/ Type	Limit	Net Premium	
Real Property*		\$25,000	\$97,472,536	Included	
Personal Property		\$25,000	\$5,304,067	Included	
Coinsurance:	Agreed Amount				
Valuation Basis:	Replacement				
Blanket**:	Cost				
	Yes				
Inflation Guard:	No				
Non-scheduled PITO Sub-Limit*			\$500,000	Included	
Time Element					
Business Income	Per Extension	\$0		Included	
Extra Expense	Per Extension	\$0		Included	
Inland Marine	Valuation Basis:	Actual Cash	Per Schedule	\$2,390,356	Included
		Value			
	Blanket:	Yes		Included	
Valuable Papers	Per Extension	\$0		Included	
Accounts Receivable	Per Extension	\$0		Included	
Crime					
Inside The Premises:					
Theft of Money and Securities		\$1,000	\$100,000	Included	
Outside The Premises:					
Forgery or Alteration		\$1,000	\$100,000	Included	
Computer and Funds Transfer Fraud		\$1,000	\$100,000	Included	
Bond					
Faithful Performance Blanket Bond		\$1,000	\$100,000	Included	
Employee Theft - Per Loss Coverage		\$1,000	\$100,000	Included	

V. This agreement includes these endorsements and schedules: See Schedule C

Know Your Insurance Coverage

- Blanket vs Specific Policy
- Deductible(s) Obligations
- Scheduled Limits (Co-Insurance Penalty)
- NFIP Policy, Requirements & Excess Insurance Coverage
- Claim Reporting Requirements
- Reimbursement & Timelines
- Coverage Extensions (PDMC, NSP & Extra Expense)
- FMIT TurnKey Coverage Endorsement



ONE-OF-A-KIND COVERAGE UNIQUE TO FMIT

Property Damage Mitigation Coverage (PDMC):

- Industry-leading Coverage to Support Members after Named Storm Events
- \$500,000 per Event for Scheduled Buildings when Damages Fall Below Deductible
- Covers Mitigation and Stabilization Services (Permanent Repairs Not Included)
- **No Deductible Obligation (Zero, Zilch, Diddly Squat!)**
- Reduces Secondary Damages & Added Claim Costs for Member
- Pre-Approved when Using FMIT Turnkey Recovery Program

When all
Hope is
Lost...





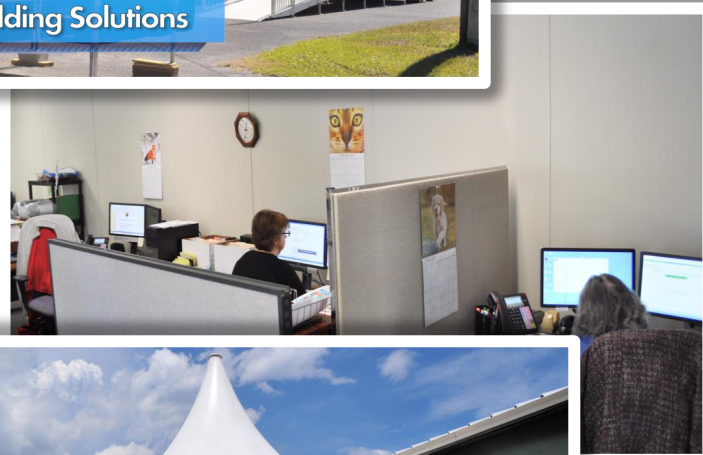
Non-Scheduled Property in the Open (NSP):

- Covers Unscheduled PITO at Scheduled Locations (Lights, Fencing, Benches, Signs, etc.)
- Reduces Insured Risk of Member While Reducing Premiums
- Annual Blanket Sublimit Based on Member TIV (\$100,000 - \$500,000)
- \$25,000 Per Asset/Per Occurrence Sublimit
- Excludes Certain Assets (Piers, Docks, Boat Ramps, Underground Pipes, Pumps, etc.)
- Deductible Applied: 1) P&C Deductible or 2) Named Storm % Multiplied by NSP Sublimit





Extra Expense (EE) Helps Keep the Doors Open...



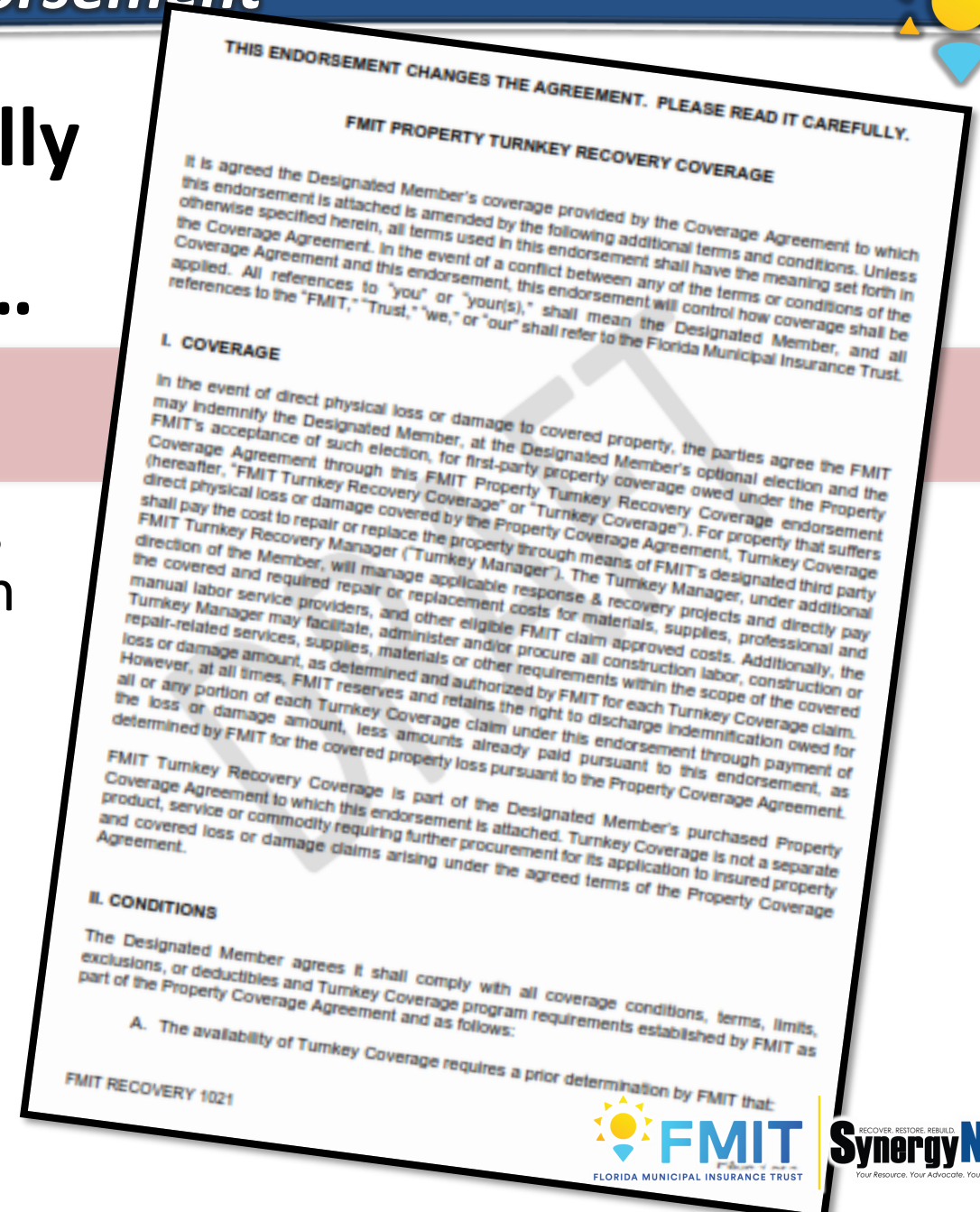
- For Incurred Expenses Over & Above Ordinary Business Expenses at a Scheduled Damaged Location
- Annual Limit of \$1,000,000 Aggregate per Trust Coverage Year
- **No Deductible Applied**
- Examples: Modular Temp Buildings, Force Account Labor & Rental Equipment to Support Daily Operations Impacted by an Insured Loss





One-of-Kind Endorsement Formally Added to Policy After 10 Years of Successful Member Engagement...

- Only Endorsement of its kind in National Municipal Insurance Market
- Designates Turnkey Recovery ProgramSM as a Form of Coverage with 120-Day Selection Period
- Clarifies Terms & Conditions Members May Elect to Utilize Turnkey RecoverySM
- Eliminates Need to Bid Out Recovery Management Services on Insurance Claim
- Aligns with FEMA Procurement Requirements for PA Grants whereby Insurance is the Paying Entity





After a Declared Event, Public Entities may Qualify for FEMA Funding to Assist with their Recovery Effort.

- Title 44 of the Code of Federal Regulations (44 CFR) sets forth the Administrative Requirements, Policies and Procedures that Govern the FEMA PA Program
- Each Declared Event can have its own Unique set of Circumstances that can Affect Conditions of Eligibility
- Insurance is the Primary Source of Funding (NOT FEMA) on Scheduled Property Damaged by a Covered Peril
- SubGrantees should Adhere & Make Decisions Based on their Own Recovery Procedures & COOP Plans, regardless of whether 3rd Party Funding (Insurance or FEMA) is Available
- FEMA can **Giveth & Taketh** based on Final CloseOut Audits (Deobligations)



FEMA PA Consultants can be Wolves in Sheep's Clothing...



- Want to Play Unnecessary Role on FMIT Insured Losses as Approach to Increase Billable Hours
- Paid on an Hourly Contracted Basis
- Provide NO Indemnification or Warranties for Paid Proceeds vs Member's Actual Grant Funds Received or Deobligations
- Can Artificially Inflate Claim Costs by Delaying Response & Recovery as part of FMIT Insurance Claim Tasks/Programs (Duplication of efforts)
- Can Exceed FEMA DAC Reimbursements that Contributes to Member Out-of-Pocket Exposure
- Can Influence Poor Decision-Making that Promotes Irresponsible Grant Expectations for Self-Profit

READY = PLANNING + RESPONSE + RECOVERY



When the Wind Blows...

Before & After the STORM





PROPERTY CATASTROPHIC CLAIMS MANAGEMENT



2021 FMIT Member Support

FMIT/Synergy Work with Members to Develop & Update Plans to Outline Recovery Info & Deliverables...

- FMIT Claim Protocols & Workflow
- Emergency Executive Order(s) & Authorized Procurement Process (TurnKey Coverage Endorsement)
- Emergency Staff Contact Information
- Damage Assessments (Boots-on-the Ground)
- Response & Recovery Services
- Pandemic Response Guidance
- Hazard Mitigation Opportunities
- FEMA PA Documentation & Submittal

FMIT-ALERTS (Text & Email Distribution to Members)



FMIT Alert Level 3: Moderate

Reported Severe Weather Impacted Portions of The Panhandle This Morning & Afternoon, Including Heavy Thunderstorms With 70+ MPH Wind Gusts.

This Line of Severe Thunderstorms Continues to Move East Across Panhandle Into Central Florida Tonight Through Tomorrow.

Currently, The Largest Threats Are Heavy Rains, Damaging Winds, Hail, Flash Flooding & Possible Isolated Tornadoes.

* This alert is sent to members of the Florida Municipal Insurance Trust (FMIT) as part of their industry-leading property insurance recovery program. These alerts keep FMIT Members aware of impending events as provide strategic and tactical information with regard to FMIT response activity in the event of a disaster. If you do not wish to receive this information, please click "Unsubscribe" at the bottom of this email.

**To Report Damages To Your Property
Call 844-FMIT-CAT (844-364-8228)
to contact the FMIT Claims Center Hotline.**

FMIT Member:
3:00 PM CDT, Saturday April 10, 2021

FMIT Discussion:

- Reported severe weather impacted portions of the Panhandle this morning & afternoon, including heavy thunderstorms with 70+ MPH wind gusts.
- Damages to buildings & structures have been confirmed in both Bay & Walton Counties in addition to downed power lines.

Damage Reporting Options:

- Call 844-FMIT-CAT (844-364-8228) to report any losses to your insured property and activate the FMIT Turnkey Recovery program for immediate response to any property losses you may have incurred. Also:
- Go online: <http://insurance.flcities.com> and login to your account and submit your loss notice(s). FMIT and Synergy are immediately notified of your loss submittal.
- **County Emergency Managers List** - For additional contact information about your county, please [Click Here](#).
- In order to assist us further, we have provided a simple way to let us know if you have damages to your property.
- **If you have damages and have not yet received assistance on behalf of FMIT, please click the button below.** Someone will be contacting you within 1 hour to review with you.

I HAVE DAMAGES TO REPORT

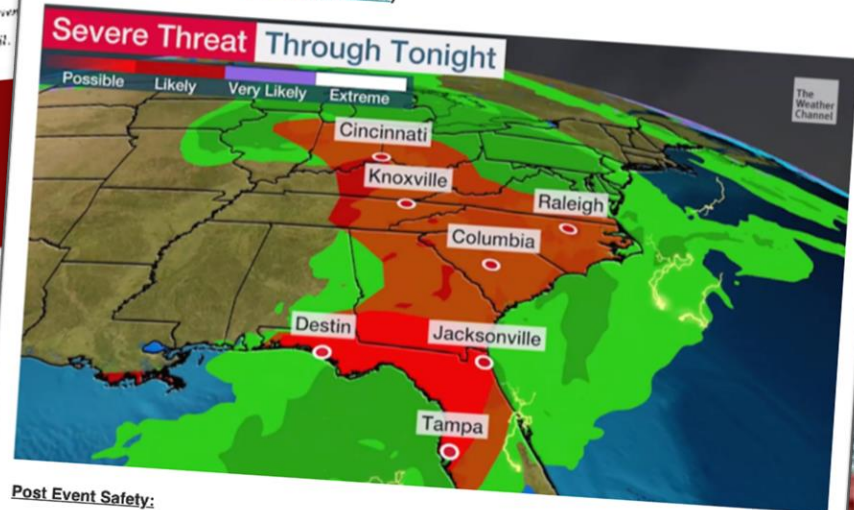
Latest from the National Weather Service:

...SIGNIFICANT WEATHER ADVISORY

* At 245 PM EDT, National Weather Service meteorologists were tracking strong thunderstorms along a line extending from near Cogdell to near Mcalpin. Movement was east at 35 mph.

* Small hail and winds in excess of 45 mph possible with these storms. "

Storm Imagery (Courtesy <https://weather.com/>)



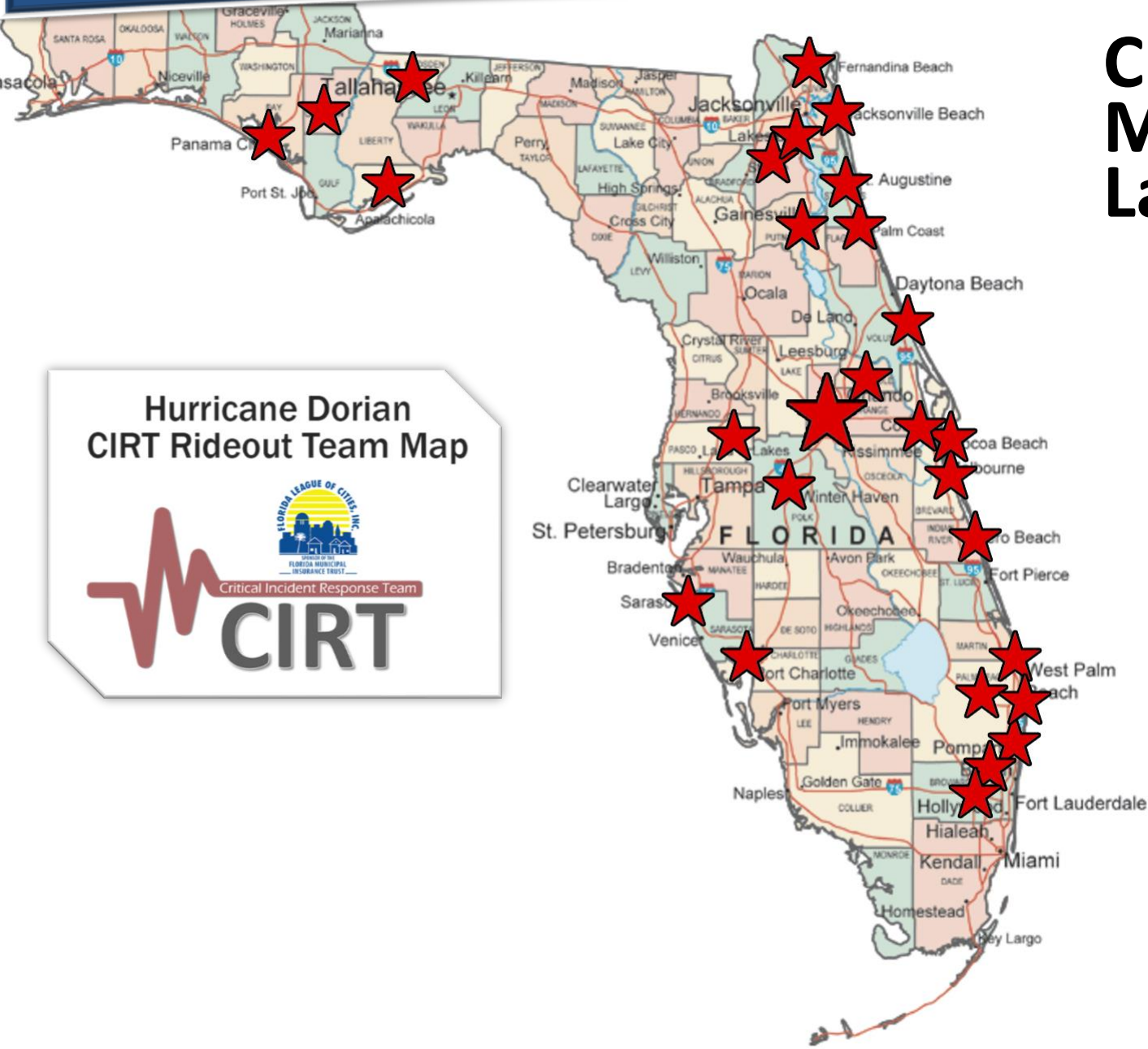
Post Event Safety:

- Please Ensure That Recovery Operations Are Undertaken Safely. [Click Here](#) to download an Overview of Post Event Safety.

CLICK HERE TO SUBSCRIBE FOR FMIT ALERTS



RIDERS OF THE STORM (DA RideOut Teams)



Hurricane Dorian
CIRT Rideout Team Map



CIRT Deployed to FMIT Member's EOCs Prior to a Landfall Storm.

- No Cost
- FMIT'S Proactive Commitment to Supporting Member's Loss
- Direct Point-of-Contact between FMIT & Member
- SynergyNDS Will Coordinate Member Requests
- CIRT is Mobilized With All Necessary Gear to Support Immediate Damage Assessment



RAPID DAMAGE ASSESSMENT (RDA)



Trackdown Damage Assessment Turnkey Recovery Program

This Damage Assessment is for the sole purpose of reporting asset information to your property coverage provider for review. In no circumstances will the data contained in this assessment be used to convey or deny coverage, establish an official cost estimate, or otherwise bind your property coverage provider and/or Synergy.

Member Damage Assessment

Date: 5/25/2021

General Information

Related Account:	0835 - City of Pensacola
Completed By:	Kyle Evans
Contact Phone:	251-232-3105
Contact Email:	r.Kyle.evans@gmail.com
Related Event:	Property Loss (Non-CAT)
Related Claim:	GC2021101178 - Fire - Damage to Concessions Exchange Park
Assessment Date:	5/25/2021
Assessment Time:	11:47 AM
End Time:	12:16 PM

Asset/Location Information

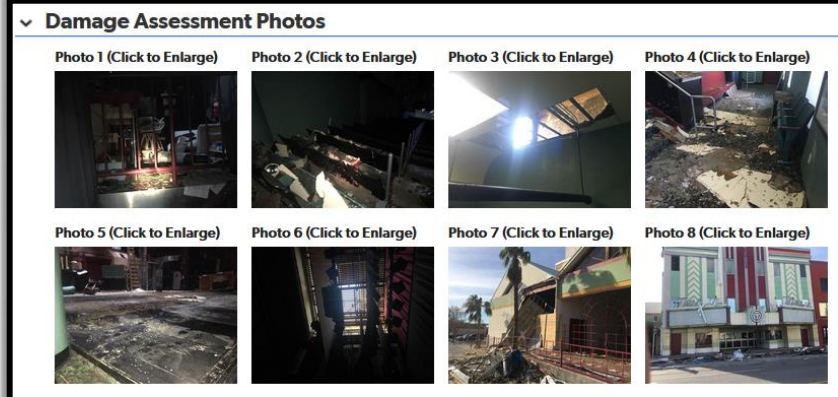
Location Number (6 Digit FMIT Number):	039001
Asset Name/Description:	Exchange Park Concession / Office (Incl. Cooking Equipment)
Location:	3200 E. Lakeview Ave., Pensacola, FL
GPS Lat./Long.:	30.46999, -87.49559

Damage Information

Severity of Damage to Asset:
 Immediate Action Required:
 Immediate Services Needed:
 Asset Safe for Occupancy and/or Use?:
 Imminent Threat to Public Health or Safety?:
 Does Asset Pose Environmental Concern?:

Estimated Damages & Notes

Estimated Damage Amount:
 Damage Notes:



windows and flooring on second floor are destroyed. Contents of second floor were not saved. Electrical wiring was damaged as well as light fixtures. Drywall ceilings on second floor will have to be removed and replaced.



TrackDownSM Application Provides Real-Time Damage Assessments to Maximize Loss-Awareness

- Real-Time Mobile Application uploads assessments and reports automatically to TrackDownSM database & SimpliCity
- Auto-Distribution to Member Contacts
- Greater Visibility for Reporting:
 - ✓ Identification of all Damages & Potential Coverage Forms that could be Applicable to the Loss
 - ✓ Expedites FMIT Loss Review
 - ✓ Expanded Photo Capture up to 12 Images directly from Device Camera, Library or Downloads



Multiple Methods for FMIT Members to Report A Loss...



PHONE: 844.364.8228

EMAIL: newloss@flcities.com

WEB: <http://insurance.flcities.com>



Multiple EMAIL NOTIFICATION Confirming Claim Submittal

FMIT ID	0626	Member Name	Washington County Board of County Commissioners		
Main Contact	Aaron Dudley	Contact Email	adudley@washingtonfl.com	Contact Phone	(850) 415-5151
Date of Loss	06-04-2021	Date Reported to FLC	06-04-2021	Date Captured by Synergy	06-11-2021 11:31 AM
Est. Amount of Loss (If zero, more information is needed)	\$0				
Description of Loss/Damage	Per the attached Member Loss Notice, water was found in the Council on Aging building. Member services. A busted copper line underneath the concrete 8 inches, 10 inches concrete above the lin flooring (tile) will be busted to get to the line. Member initially contacted SynergyNDS project ma 2021 to inform of the damage. Kyle contacted SynergyNDS Director of Field Operations regarding informed SynergyNDS that they would have their agent's office submit the claim. Written docum 06-11-2021. Synergy (LH) used 8:00 AM as the time of loss for input purposes only.				
Loss Reported By	Aaron Dudley	Title		Phone	(850) 415-5151
Previously Reported		Previously Reported By		Email	adudley@v
FLC Adjuster Assigned to Loss					
FLC Adjuster	Forest Scott	FLC Adjuster Office Phone	(407) 367-1825	FLC Adjuster Email	fscott@flcities.com
Building Contents Inland Marine Loss					

Reply
 Reply All
 Forward
 ...

Fri 6/11/2021 11:32 AM

Real Property | WASHINGTON COUNTY BOARD OF COUNTY COMMISSIONERS | GC2021101400

workflow@flcities.com
 To claimsadmin@synergyid.com

Appian PL Loss (18).pdf
 1 MB

A new claim has been submitted on 6/11/2021 11:31:37 AM. Information is as follows:

The following claim has been captured by the intake process:

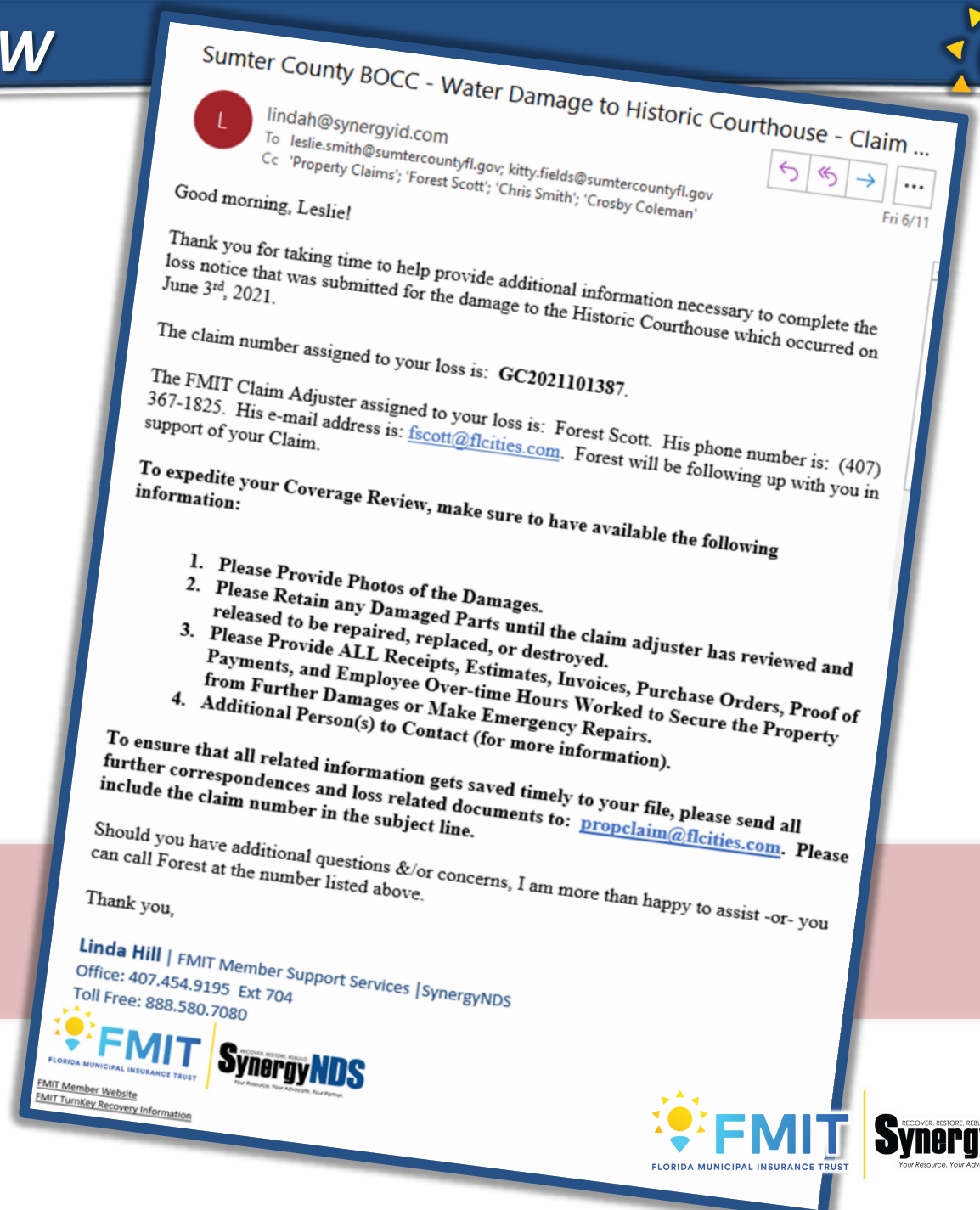
Claim Number: GC2021101400
 Adjuster: Forest Scott
 Claim Type Description: Real Property
 Member: WASHINGTON COUNTY BOARD OF COUNTY COMMISSIONERS
 Description of Event: Per the attached Member Loss Notice, water was found in the Council on Aging building. Member cut off the water : 10 inches concrete above the line, small amount sheet rock damage, flooring (tile) will be busted to get to the line. Member initially conta of the damage. Kyle contacted SynergyNDS Director of Field Operations regarding the same on 06-04-2021. Member informed SynergyND documentation of the claim was received on 06-11-2021. Synergy (LH) used 8:00 AM as the time of loss for input purposes only.
 Claim Code: 0

1 Loss Notification-Asset							
	Location Number	Effective Asset Name	Effective Asset Address	Building Limit	Personal Property Limit	Wind	Wind Coverage
<input type="checkbox"/>	006001	Council on Aging	1348 South Boulevard	\$1,170,000	\$0	NULL	*
TOT				\$1,170,000	\$0		



Once a CLAIM is Reported...

- SynergyNDS CLAIM INTAKE will contact Member in Support of Initial FMIT Coverage Review Process
- Email will Confirm Loss Notification & Validate Assigned Claim Number and FMIT Adjuster Information
- Additional Loss Information is Documented & Uploaded to File and Shared with all Involved Parties
- FMIT TurnKey RecoverySM Program will be Offered to Member if Claim Eligible
- Independent Adjuster (IA) will be Assigned for Scheduled Site Visit





WARNING!

NOT RIGHT - BUT NOT WRONG

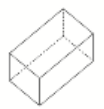
Initial IA XACTIMATE Estimate is Just That... an ESTIMATE!

Mills Mehr & A
2963 C

Hallway LxWxH 11' 1" x 7' 4" x 7' 6"

276.25 SF Walls	81.28 SF Ceiling
357.53 SF Walls & Ceiling	81.28 SF Floor
9.03 SY Flooring	36.83 LF Floor Perimeter
83.13 SF Long Wall	55.00 SF Short Wall
36.83 LF Ceil. Perimeter	

DESCRIPTION	QUANTITY	UNIT PRICE	TAX	O&P	RCV	DEPREC.	ACV
534. Batt insulation - 10" - R30 - paper faced	208.90 SF	1.16	0.00	48.46	290.78	(29.07)	261.71
535. R&R Suspended ceiling grid - 2' x 4'	208.90 SF	1.41	0.00	58.90	353.45	(0.00)	353.45
536. Suspended ceiling tile - 2' x 4'	208.90 SF	1.49	0.00	62.26	373.52	(56.03)	317.49
545. Detach & Reset Heat/AC register - Mechanically attached	1.00 EA	12.41	0.00	2.48	14.89	(0.00)	14.89
537. 1/2" drywall - hung, taped, ready for texture	20.00 SF	1.51	0.00	6.04	36.24	(0.00)	36.24
539. Texture drywall - smooth / skim coat	90.00 SF	0.94	0.00	16.92	101.52	(0.00)	101.52
538. Drywall Installer / Finisher - Additional labor costs*	1.00 HR	66.03	0.00	13.20	79.23	(0.00)	79.23
544. Paneling	748.75 SF	2.26	0.00	338.44	2,030.62	(507.67)	1,522.95
542. Cove base molding - rubber or vinyl, 6" high	74.87 LF	3.35	0.00	50.16	300.97	(45.14)	255.83
543. R&R Tile - vinyl composition - High grade	208.90 SF	3.12	0.00	130.36	782.13	(158.67)	623.46
Totals: Hallway 3			0.00	727.22	4,363.35	796.58	3,566.77



Hallway 4 LxWxH 34' 7" x 4' 8" x 7' 6"

553.75 SF Walls	161.39 SF Ceiling
715.14 SF Walls & Ceiling	161.39 SF Floor
17.93 SY Flooring	73.83 LF Floor Perimeter
259.37 SF Long Wall	35.00 SF Short Wall
73.83 LF Ceil. Perimeter	

Missing Wall - Goes to Floor/Ceiling 4' 8" X 7' 6" Opens into Exterior

DESCRIPTION	QUANTITY	UNIT PRICE	TAX	O&P	RCV	DEPREC.	ACV
548. Batt insulation - 10" - R30 - paper faced	161.39 SF	1.16	0.00	37.44	224.65	(22.46)	202.19
549. R&R Suspended ceiling grid - 2' x 4'	161.39 SF	1.41	0.00	45.50	273.06	(0.00)	273.06
550. Suspended ceiling tile - 2' x 4'	161.39 SF	1.49	0.00	48.10	288.57	(43.29)	245.28
552. 1/2" drywall - hung, taped, ready for texture	20.00 SF	1.51	0.00	6.04	36.24	(0.00)	36.24

- Independent Adjuster will Provide a Preliminary Scope with Estimated Costs of Repairs
- Xactimate Estimate is the FIRST STEP Required for FMIT to Substantiate a Claim & Expedite Initial Member Upfront ACV Payment
- Member Procures Repairs through Applicable Procurement Process & Shares Info with FMIT
- FMIT works with Member to TRUE-UP Final Scope (specific to the Loss) & Incurred Repair Costs



Ongoing Investment in Technology & Claim Communications...

The screenshot shows a web interface for document management. It has a blue header with 'UPLOAD DOCUMENTS' and 'MANAGE UPLOADED DO'. The main area is divided into five steps: Step 1: Select Member/Company* (Calhoun County Board of County Commissioners); Step 2: Select Claim* (GC2018092545 - Hurricane Michael - Damages to Mer...); Step 3: Select Project* (Calhoun County: 014001 - Damage to Recycling Center); Step 4: Select Documents - Click Select Files button to add...; Step 5: Upload Documents. There are buttons for 'SELECT FILES +' and 'UPLOAD ALL'. A 'Document Type Quick Links' section has 'IA Loss Estimate 3' and 'IA Photos 2'. A 'NOTE' lists allowed file extensions: .tif, .jpg, .jpeg, .png, .bmp, .doc, .docx, .xls.

FMIT
FLORIDA MUNICIPAL INSURANCE TRUST
Protecting the Communities We Call Home.

Bob Scott
FMIT Test Account
123 Main St
Indialantic, FL 32903

RE: MEMBER: FMIT Test Account
CLAIM NUMBER: GC2018088923
DATE OF LOSS: 07/03/2018
LOCATION # - DESCRIPTION: 001001 - Main Office (For Testing) 2019-2020

Dear Bob Scott,
As administrators of the Florida Municipal Insurance Trust (FMIT), the Florida League of Cities, Inc. appreciates the opportunity to be of service to you, and we hope that we have thoroughly met your needs throughout this claims process.

I have completed the investigation of your claim and would like to take this opportunity to explain the basis for FMIT's Net Claim Payment on the claim, which will soon be mailed to you separately.

Your Net Claim Payment amount for covered damages was calculated using the following steps:

Net Claim Payment Calculation (after applicable coinsurance, depreciation, deductible)
In order to determine the amount payable by FMIT, I used a standard claim calculation that begins with the Total Estimated Damages, then subtracts any Applicable Coinsurance Penalty, Applicable Recoverable and/or Non-Recoverable Depreciation, the Deductible, and any Previous Payments issued. Below are the calculations that I used to determine the Net Claim Payment amount by FMIT on your claim.

\$2,500.00	Total Estimated Damages
\$0.00	Less Applicable Non-Recoverable Depreciation
\$500.00	Less Applicable Recoverable Depreciation
\$0.00	Less Applicable Deductible
\$0.00	Less Previous Payment
\$2,000.00	Current Net Claim Payment Amount

If Recoverable Depreciation has been deducted in the above Net Claim Payment calculation, but does not exceed the Total Estimated Damages amount, the Recoverable Depreciation, and possibly additional costs, will be paid once you provide us with documentation indicating the costs involved with repairing/ replacing the asset. If Non-Recoverable Depreciation has been deducted in the above Net Claim Payment calculation, that amount is not eligible for reimbursement.

- Real-Time Actionable & Consistent Reporting
- Greater Visibility and Checks & Balances
- Improved Accountability with IA Estimates & Automatic Integration into SimpliCitySM
- Automatic Reporting & Communications to All Involved Parties via Email & Letter Distribution



- Expedites Response & Recovery Initiatives
- Minimizes Increased Secondary Damages & Costs
- Upfront Material Deposits and Invoices Paid Direct to Contractors
- Incorporates Members Existing Contractor Relationships & Adds Additional Capacity
- Limits Out-of-Pocket Expense for Members
- Significantly Reduces Financial Impact a Loss can have on Members Ability to Recover
- Indemnifies Members from Incurring Repair Costs Performed Under the Program.

Exclusive Only to FMIT Members & Included in Your Insurance Policy

No Additional Cost

Better
Faster
Cheaper

TURNKEY RECOVERY
Member Direct Repair Program

FMIT TurnKey Recovery

- ✓ No Additional Costs
- ✓ Approved Insurance Projects
- ✓ Upfront Material Deposits
- ✓ Contractor Progress Payments
- ✓ Reduced Financial Exposure
- ✓ No Hassle!

Assigned PM's Work as an Extension of Your Staff.

TurnKey RecoverySM Program is *Now* Formally Addressed in Your FMIT Insurance Coverage...

- Only Endorsement of its kind in National Municipal Insurance Market
- Designates Turnkey Recovery ProgramSM as a Form of Coverage with 120-Day Selection Period
- Clarifies Terms & Conditions Members May Elect to Utilize Turnkey RecoverySM
- Eliminates Need to Bid Out Recovery Management Services on Insurance Claim
- Aligns with FEMA Procurement Requirements for PA Grants whereby FMIT is the Paying Entity (All Repairs Not Paid by Insurance must follow FEMA Procurement Rules)

THIS ENDORSEMENT CHANGES THE AGREEMENT. PLEASE READ IT CAREFULLY.

FMIT PROPERTY TURNKEY RECOVERY COVERAGE

It is agreed the Designated Member's coverage provided by the Coverage Agreement to which this endorsement is attached is amended by the following additional terms and conditions. Unless otherwise specified herein, all terms used in this endorsement shall have the meaning set forth in the Coverage Agreement. In the event of a conflict between any of the terms or conditions of the Coverage Agreement and this endorsement, this endorsement will control how coverage shall be applied. All references to "you" or "your(s)," shall mean the Designated Member, and all references to the "FMIT," "Trust," "we," or "our" shall refer to the Florida Municipal Insurance Trust.

I. COVERAGE

In the event of direct physical loss or damage to covered property, the parties agree the FMIT may indemnify the Designated Member, at the Designated Member's optional election and the FMIT's acceptance of such election, for first-party property coverage owed under the Property Coverage Agreement through this FMIT Property Turnkey Recovery Coverage endorsement (hereafter, "FMIT Turnkey Recovery Coverage" or "Turnkey Coverage"). For property that suffers direct physical loss or damage covered by the Property Coverage Agreement, Turnkey Coverage shall pay the cost to repair or replace the property through means of FMIT's designated third party FMIT Turnkey Recovery Manager ("Turnkey Manager"). The Turnkey Manager, under additional direction of the Member, will manage applicable response & recovery projects and directly pay the covered and required repair or replacement costs for materials, supplies, professional and manual labor service providers, and other eligible FMIT claim approved costs. Additionally, the Turnkey Manager may facilitate, administer and/or procure all construction labor, construction or repair-related services, supplies, materials or other requirements within the scope of the covered loss or damage amount, as determined and authorized by FMIT for each Turnkey Coverage claim. However, at all times, FMIT reserves and retains the right to discharge indemnification owed for all or any portion of each Turnkey Coverage claim under this endorsement through payment of the loss or damage amount, less amounts already paid pursuant to this endorsement, as determined by FMIT for the covered property loss pursuant to the Property Coverage Agreement.

FMIT Turnkey Recovery Coverage is part of the Designated Member's purchased Property Coverage Agreement to which this endorsement is attached. Turnkey Coverage is not a separate product, service or commodity requiring further procurement for its application to insured property and covered loss or damage claims arising under the agreed terms of the Property Coverage Agreement.

II. CONDITIONS

The Designated Member agrees it shall comply with all coverage conditions, terms, limits, exclusions, or deductibles and Turnkey Coverage program requirements established by FMIT as part of the Property Coverage Agreement and as follows:

- A. The availability of Turnkey Coverage requires a prior determination by FMIT that:



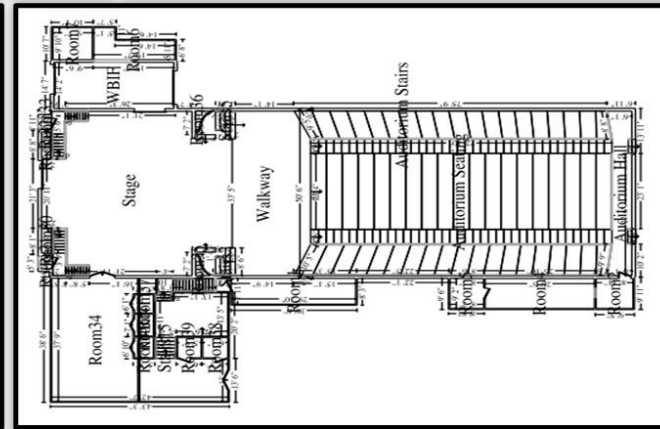
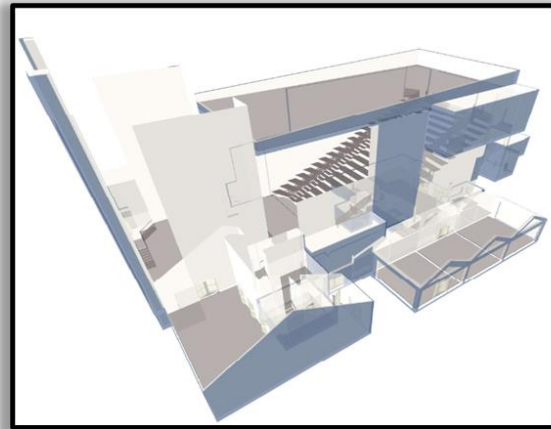
PM's Utilize Technology Advancements to Better Identify Scope & Document Repairs...

Turnkey Recovery

Managed Direct Repair Program



	Opening Area	Opening Perimeter	Material	Item Code	Label	Area	Opening Area	Opening Perimeter	Material	Item Code	
AP	1576.30	0.00	Siding	SDGBIDTM	AH	707.36	0.00	0.00	Siding	SDGBIDTM	
AR	466.44	0.00	Siding	SDGBIDTM	AQ	3323.75	56.00	22.00	Siding	SDGBIDTM	
AV	1204.28	56.00	60.25	Siding	SDGBIDTM	AB	89.01	200.00	60.00	Siding	SDGBIDTM
AP	1066.27	0.00	0.00	Siding	SDGBIDTM	AS	51.74	0.00	0.00	Siding	SDGBIDTM
H	110.32	30.50	31.00	Siding	SDGBIDTM	AD	42.37	20.00	16.33	Siding	SDGBIDTM
AI	204.80	0.00	0.00								
Others											
Total	8842.44	362.50	189.58								



**BETTER
FASTER
CHEAPER**



Experienced at Keeping Your Organization & Departments OPEN for Business...



- ✓ Temp Power Generation & Climate Control Solutions
- ✓ Alternate Workspace &/or Location
- ✓ Temp Rental Structures & Equipment
- ✓ Office Pack-Out & Relocation
- ✓ Communications & Connectivity
- ✓ Temporary Signage

TurnKey Recovery

Managed Direct Repair Program

BETTER
FASTER
CHEAPER

TURNKEY RECOVERYSM - Maximizing & Facilitating Extra Expense



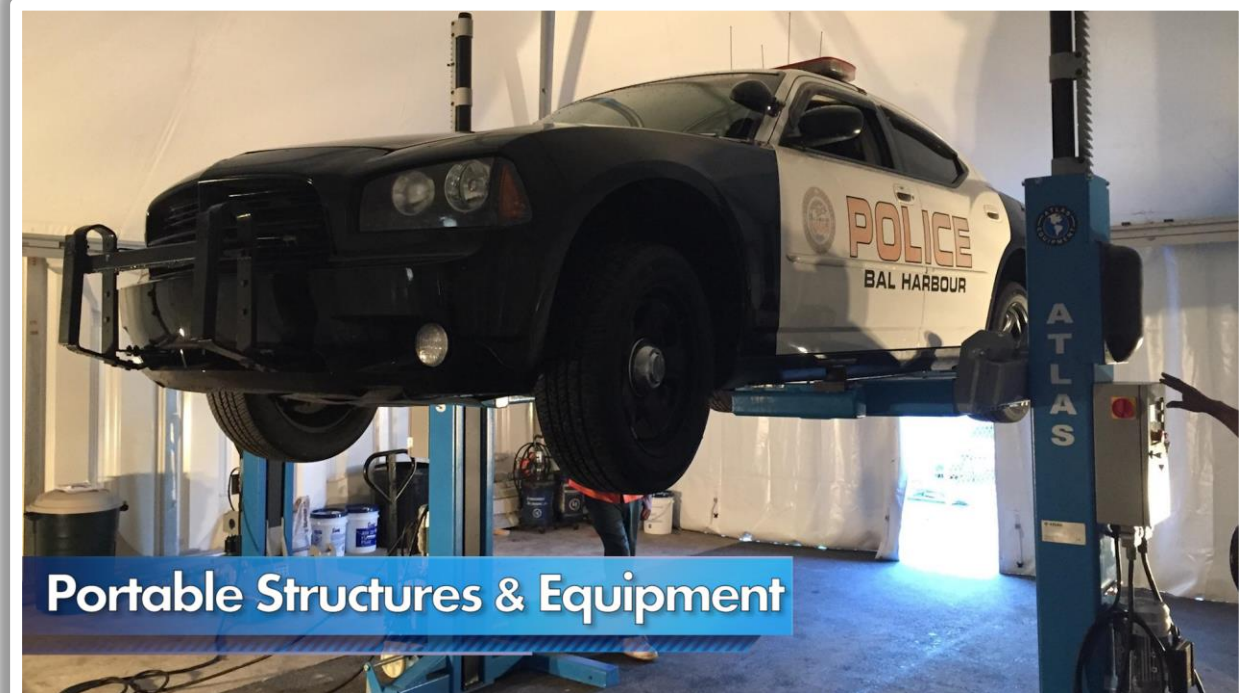
City of Williston, FL – Sink Hole Claim(s)



Town of Bal Harbor Fire Damage to Police Maintenance Garage



30x30 Low-Bay Structure, Fork Lift, 125KW Generator
& 12ton AC Unit



12,000lbs Portable Hydraulic Vehicle Lift

TURNKEY RECOVERYSM - Maximizing & Facilitating Extra Expense



City of Cape Coral – Water Park Fire



Admin, Gift Shop & Signage



Food & Concession Trailers



Walk-In Cooler & Freezer



Guest Services & Shade Structures



Security Fencing



POS Equipment

TURNKEY RECOVERYSM - Maximizing & Facilitating Extra Expense



City of Gulf Breeze – Golf Club House Fire



Food Services



Portable AC Restrooms



Walk-In Cooler



Power, HVAC & Board-Up



Pack-Out & Relocation



Temp Storage

TURNKEY RECOVERYSM - Maximizing & Facilitating Extra Expense



City of Plantation – Tennis Club Fire



Modular Building w/ADA Ramp



ADA Restrooms



Signage



Temp Power & Lighting

TURNKEY RECOVERYSM - Maximizing & Facilitating Extra Expense



OTHER SPECIALTY BUILDINGS PROVIDED FOR MEMBERS



Machine Shop



Indoor GYM



Indoor Food Service



Documentation is Uploaded to SimpliCitySM by Project Management Team in support of FMIT Claim & FEMA PA.

- Simplifies Claims & Project Management
- Empowers Informed and Effective Decision Making Between All Parties
- Streamlines Workflow & Operational Functionality
- Improves Communications & Bottom-line Management



SimpliCitySM Loss Recovery Platform

TURNKEY RECOVERYSM DOCUMENTATION - Virtual & Remote Accessibility



simpliCity by SynergyID

Navigation bar with tabs: FLC-PACT, simpliCity, TrackDown - Synergy NDS, Asset Survey Repository.

Menu items: Home, Users, Accounts, Claims, Loss Notifications, Projects, **Scopes of Work**, SOV-Locations, SOV-Assets, Damage Assessments, Daily Reports, Rapid Loss Notices, BPITO-Assets, Solicitations.

Buttons: Import/Export, Print this page.

Text: simpliCity, simpliCity FMIT Member Dashboard (NEW)

Scopes of Work

of Scopes of Work
[49](#)

Total Project Value: Loaded & Paid (To Date)
[\\$2,416,976.48](#)

Full Report | Grid Edit | Email | More ▾ 1-20 of 49 Scopes of Work

Scope #	Category	Vendor	Task Description	Pool/Trust Approval	Work Status	Current Scope Status (Formula)	Scope Classification	Scope: Coverage Review Classification	Scope Reserve Value	Total Est. Vendor Value (Calculated)	Vendor Invoices Incurred (To Date)	Vendor Invoice Variance (To Date)	
Applied Sciences/Inspection Services (1 Scope of Work)													
<input type="checkbox"/>	4383	Applied Sciences/Inspection Services	Industrial Hygiene Consulting, Corp	IH SOW Review & Clearance Sampling	Approved	Completed	FINAL	Turnkey Recovery	Property	\$2,250.00	\$10,000.00	\$10,000.00	\$0.00
TOT										\$2,250.00	\$10,000.00	\$10,000.00	\$0.00
Build Back (15 Scopes of Work)													
<input type="checkbox"/>	4163	Build Back	Target Roofing	Roofing	Approved	Completed	FINAL	Turnkey Recovery	Property	\$365,000.00	\$360,644.00	\$360,644.00	\$0.00
<input type="checkbox"/>	4225	Build Back	John Wayne Construction	Drywall and Insulation	Approved	Completed	FINAL	Turnkey Recovery	Property	\$18,987.00	\$29,178.50	\$29,178.50	\$0.00
<input type="checkbox"/>	4226	Build Back	Pro-Floor Plus	Floor Installation	Approved	Completed	FINAL	Turnkey Recovery	Property	\$72,000.00	\$87,154.00	\$87,154.00	\$0.00
<input type="checkbox"/>	4227	Build Back	John Wayne Construction	Ceiling grid replacement	Approved	Completed	FINAL	Turnkey Recovery	Property	\$46,796.00	\$46,796.00	\$46,796.00	\$0.00
<input type="checkbox"/>	4252	Build Back	John Wayne Construction	Interior Painting & Coatings	Approved	Completed	FINAL	Turnkey Recovery	Property	\$92,626.00	\$106,963.07	\$106,963.07	\$0.00
<input type="checkbox"/>	4294	Build Back	Haid Electric LLC	Temp Electrical Service - Building & Temp Offices	Approved	Completed	FINAL	Turnkey Recovery	Property	\$11,240.00	\$11,240.00	\$11,240.00	\$0.00
<input type="checkbox"/>	4388	Build Back	Express Waste	Debris Dumpsters & Disposal	Approved	Completed	FINAL	Turnkey Recovery	Property	\$7,500.00	\$15,444.48	\$15,444.48	\$0.00

TURNKEY RECOVERYSM DOCUMENTATION - Virtual & Remote Accessibility



simpliCity by SynergyID

FLC-PACT | simpliCity | TrackDown - Synergy NDS | Asset Survey Repository

Home | Users | Accounts | Claims | Loss Notifications | Projects | Scopes of Work | SOV-Locations | SOV-Assets | Damage Assessments | Daily Reports | Final Loss Notices | BPITO-Assets | Solicitations

Import/Export | Print this page

Daily Reports

Add Daily Report

Full Report | Grid Edit | Email | More ▾ 51-75 of 604 Daily Reports

	Report Date	Site/General Location	Room Number/Specific Location	Specialist Recommendation	Next Action	Action Date	Next Action (Company)	Notes	Photo1-Thumb-Small	Photo2-Thumb-Small
<input type="checkbox"/>	07-24-2019	Interior	Storage Room	Site Visit	Replace damaged ceiling tiles	07-24-2019	SynergyNDS	Removed damaged ceiling tiles in storage room area and disposed of in dumpster. Installed new matching ceiling tiles and insulation.		
<input type="checkbox"/>	07-24-2019	Exterior of building	Evidence intake over hang	Site visit with iron dog construction	Receive bid	08-05-2019	Iron dog construction	I have just complete a site visit with iron dog construction crew members to obtain measurements for the replacement of the covering for the evidence in take area on the north east side of the building.		
<input type="checkbox"/>	07-24-2019	Interior	Middle Hall/Bathroom	Site Visit	Repair door rubbing on frame	07-24-2019	SynergyNDS	Door hinges have been adjusted to move swing gap away from door jam. Rubbed area of door and frame has had first coat of paint applied.		
<input type="checkbox"/>	07-19-2019	Interior/Exterior of the building	RTU 6, interior of building	Punch list items completed, RTU 6 trouble shooting completed	Install new board in RTU 6	07-26-2019	Lee heating and cooling	RTU 6- Technician from lee heating and cooling has completed the trouble shooting of RTU 6 and found that the board in the unit had gone bad causing certain electrical circuits to not complete properly which was causing the unit to freeze up. A new board has been order and will arrive		



TurnKeySM Documents the Procurement Process

- TurnKey Managed Projects work with Insured Members to Successfully Satisfy both Local & Federal Procurement Requirements
- Allows Greater Control specific to the Overall Recovery Lifecycle & Project Costs
 - Online Bid System Expedites Contractor Solicitation and Project Awards –vs- City’s Workflow
 - FEMA & FDEM have approved a Guidance Directive supporting TurnKey RecoverySM on FMIT Claims whereby Insurance Dollars are Paying Direct Repairs (Essentially, De-Federalizing Project Values responsible by Insurance)

○ Online Bid System Expedites Contractor Solicitation and Project Awards –vs- City’s Workflow

○ FEMA & FDEM have approved a Guidance Directive supporting TurnKey RecoverySM on FMIT Claims whereby Insurance Dollars are Paying Direct Repairs (Essentially, De-Federalizing Project Values responsible by Insurance)

SynergyNDS is the Recovery Program Manager for the FMIT and provides Response & Recovery Services to its 385 Public Entities with over \$9.5 Billion of insured property.

Home About Us Our Services Managed Programs Projects Testimonials Videos Contact Us **FMIT Alerts**

RFP Solicitation

Please review the information below and ensure that all documents are filled out completely prior to submitting. Any bids submitted after the designated Close Date will not be considered when the contract is being awarded. When submitting, include the scope number of the project and send the completed bid(s) to bids@synergynnds.com. Thank you for your interest and we look forward to working with you.

- ▼ Panama City
- ▼ Callaway
- ▼ Parker
- ▼ Quincy
- ▼ Greenwood
- ▼ Beach Mosquito Cont
- ▼ Calhoun County BOCC
- ▼ Franklin County BOCC
- ▼ NW Florida Water Ma

Status	Project	Scope	Scope #	Open Date	Close Date	IFB PDF File
Open	Michael Damage to Purchase & Supply Building	CMU Block Wall Repairs	6319	12/11/2019	1/03/2020	Download
Open	Michael Damage to Martin Theatre	Window Replacement Services	6015	12/11/2019	1/08/2020	Download
Open	Michael Damage to Single Family Dwelling	Window Replacement	6316	12/5/2019	12/20/2019	Download
Open	Michael Damage to Glenwood Center	Exterior Repairs	6303	11/27/2019	12/13/2019	Download
Extended	Michael Damage to Public Works Admin & Shop	Hurricane Shutter Replacement	6212 / 6213	11/02/2019	11/18/2019	Download
Extended	Michael Damage to Martin Theatre	Roof Replacement	5992	9/17/2019	10/01/2019	Download
Closed	Michael Damage to CRA – Gymnasium	Floor Painting	5866	8/22/2019	9/06/2019	Download
Closed	Michael Damage to PC Pilot Museum	Exterior Brick Repair	4211	7/26/2019	8/09/2019	Download
Closed	Michael Damage to Fire Station #1	Final Construction Clean	5757	7/25/2019	8/08/2019	Download
Closed	Michael Damage to Chlorine Building	Concrete Pad Installation	5458	7/20/2019	8/05/2019	Download



TurnKey RecoverySM Works with FEMA to Better Support FMIT Member's Grant Opportunities.

- FLC-PACT takes a Proactive Approach to ensure that FMIT & FEMA are in Alignment with Members Recovery Initiatives as necessary to Avoid Misunderstandings or Future Deobligations.



PACT

Public Assistance CloseOut Team



- ✓ FLC-PACT Validates Anticipated Insurance Proceeds, Eligible Scopes-of-Works and Provides Claim Related Documentation to FEMA & FDEM.

- ✓ FLC-PACT reviews FEMA or Consultant's Grant Development to Ensure Accurate Representation necessary for FMIT Members to Move Claim Forward.

HEAR FROM FMIT MEMBERS... (Program Testimonials)



Project Videos

Tiger Point Golf Club Recovery



FMIT TurnKey Recovery responded to severe fire damage at the Tiger Point Golf Club in the City of Gulf Breeze by providing immediate temporary services as well as repair and build-back in order to continue daily operations.

Williston City Hall Sinkhole Recovery



When a sinkhole formed beneath the Williston City Hall, immediate action was required by FMIT TurnKey Recovery to help stabilize the building and safeguard both City personnel and the general public.

Mary Esther Public Library



Severe storms and a tornado landed on the library in the SynergyNDS was on the scene further damage and begin recovery.

City of Williston Fire & Police Department



City of Williston called upon SynergyNDS to erect a temporary fire station threatened by a sinkhole. SynergyNDS deployed necessary resources to stand up a building within 36 hours to house fire apparatus & equipment, sleeping quarters and temporary offices.

Panhandle Flood Recovery 2014



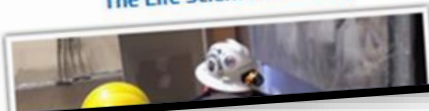
As FMIT Recovery Program Manager, SynergyNDS provided immediate emergency services and recovery initiatives to FMIT Members damaged by the Panhandle Flood Event.

Pensacola International Airport



After a sprinkler break threatened to shutdown the airport, SynergyNDS was called to provide emergency services and recovery.

Kennedy Space Center The Life Sciences Building



Successful Response & Recovery Stories (Videos): www.synergyfmit.com

Testimonials

Home > Testimonials

James Lee Witt

Chief Executive Officer, James Lee Witt Associates



"As a former FEMA Director, I understand the results of catastrophic, devastating events and their effects on the livelihood of individuals. SynergyNDS provided immediate response after Hurricane Katrina ravaged New Orleans and was instrumental in the revitalization of the Florida communities damaged by the four hurricanes in 2004. SynergyNDS strives for excellence and without a doubt will remain a leader in the restoration industry for years to come."

Ashton Hayward

Mayor, City of Pensacola



"One of the most important things that happened immediately after the Pensacola flood was the Florida League of Cities and SynergyNDS were on the ground with my team to make sure that the citizens of Pensacola were taken care of and they had their central needs and I think that we've worked together as a team. But most importantly, making them feel comfortable and getting back to normalcy in their day to day lives."

Andrea Kvech

Assistant Airport Director for Finance, Pensacola Airport



"We experienced a loss here at the airport after an incident with our sprinkler system. By the time we got down to the terminal we approximated that 6000 gallons of water emptied out into the terminal. FMIT TurnKey Recovery was on site the next day to help us with this matter. They have contracted with our vendors directly which has made the payment process for vendors much faster than the city's process. We're able to send invoices and timesheets electronically to FMIT, this process by sending items electronically has helped to reduce the financial burden to the airport directly. I would recommend FMIT to other members."

Brian Coon

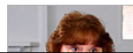
Director, Florida Division of Emergency Management



"As one of the states leading emergency officials, I know how important it is to work with our partners across the state before, during, and after a disaster. Working with the Florida Division of Emergency Management and FEMA, the FMIT and SynergyNDS have helped support their insured public entities reclaim millions of dollars after previous disasters. Through involvement in FDEM exercises such as the statewide hurricane exercise and by having a proactive response and recovery program, the FMIT can insure that Floridians are best positioned to recover quickly after a disaster."

Sheila Ortyl

Library Director, Mary Esther Public Library



"I commend SynergyNDS and TurnKey Recovery for all the hard work that they did, the speed, the

Assistant Fire Chief Wallace

City of Williston Fire Department



"Due to the complexity of the situation, and the impact on fire and police services, we had to take





Are You Taking Advantage of FMIT Programs & Services to Help Support Your Plan?

EXCLUSIVE FMIT MANAGED PROGRAMS

simpliCity™ is the software solution developed by Synergy ID and licensed exclusively to the FMIT for authorized use by its Members. FMIT Members face unique challenges when maintaining accurate schedule of values, tracking assets, overseeing project coordinating vendor services and documenting the claims process. simpliCity™ developed for FMIT Members as a single solution to address these various needs to support overall business continuity planning. Each individual FMIT Member provided one free simpliCity™ user license as part of their annual insurance renewal. Additional user logins and Member customization is available.

FMIT TurnKey Recovery™ Program eliminates Member's upfront out-of-pocket associated with an insured property loss. Managed by SynergyNDS, TurnKey Recovery helps to minimize the financial burden that property claims can have on FMIT's net cash flow. More importantly, TurnKey Recovery™ helps expedite the overall recovery process while allowing Members the flexibility to have it done at no additional costs to FMIT Members. Additionally, all approved claim recovery costs, upfront material deposits and contractor progress payments are direct by FMIT to applicable vendors. Vendors can be those identified by their own procurement process or by taking advantage of TurnKey Recovery's Managed Vendor Program (MVP™).

Asset ID™ provides FMIT Members with a comprehensive property survey to update schedule of values (SOV) and other primary C.O.P.E characteristics under the direction of the FMIT, provides Member surveys as an added benefit of being insured by the League. Using mobile field applications are captured in real-time and shared with Members via email distribution reporting hosted in simpliCity™. Additionally, SynergyNDS uses field backstop response and recovery initiatives. Our proactive approach FMIT Members reinforces pre-event planning to further identify property site conditions necessary to minimize property exposure.

FLC-PACT (Public Assistance CloseOut Team) was formed by FMIT Members maximize anticipated insurance proceeds and eligible FEMA (PA) related to insured property. FMIT has invested a great deal of the ongoing support of FLC-PACT which has benefited Members to dollars. FMIT Members are encouraged to reach out to FLC-PACT events, especially prior to FEMA PA Funding Application and Project development. It is important to realize that insurance is the determining coverage and anticipated insurance proceeds related to Avoid potential claim disputes or funding deobligation by turning

ADDITIONAL VALUE ADDED FMIT PROGRAMS...

TrackDown™, developed by SynergyID, allows FMIT Members to manage people, fixed equipment and mobile assets involved in their daily operations. Additionally, TrackDown™ proves invaluable to supporting FMIT Members recovery initiatives in costs and help make informed real-time decisions. Improving upon best-of-breed technology, TrackDown™ utilizes advancements in Cellular, RFID, Barcode and Mapping solutions to customize both passive and direct data collection systems to meet specific FMIT Members' needs. More importantly, TrackDown™ empowers FMIT Members to take greater control over their daily operations.

FMIT-Alert Notification System helps Members prepare for impending weather events by providing alert information directly to their inbox and cell phone. FMIT-Alerts are timely, brief and packed with the pre-event information (such as projected storm path and intensity data), that Members need to consider for advanced preparation. Deployed by SynergyNDS, FMIT-Alerts include pre and post-event communications delivered via email, phone and text messages that support specific FMIT recovery initiatives. Additionally, FMIT-Alerts provide Members up-to-date information detailing advanced Claim Department preparations and emergency response. FMIT Members can activate Alerts by logging into their simpliCity™ account profile.

RAPID Assessment™ provides FMIT Members real-time solutions to capture and report damages to insured property. Using various mobile applications, data collected in the field is uploaded simultaneously or through breadcrumb reporting to the FMIT Claims Department. Information is shared with all involved parties and is synchronized to Member's simpliCity™ dashboard in efforts to expedite preliminary damage assessments, response and initial insurance reserves. RAPID Assessment™ provides FMIT Members the tools and mobility to better support overall claim reporting and recovery.

MMAP™ (Managed Member Asset Program) provides an opportunity for FMIT Members' to realize a return on fixed assets (equipment) by contributing to the on-demand insurance rental program. Accessed and inventoried through the TrackDown™ database, participating Members are paid market rates direct from insurance for equipment rentals on eligible FMIT scheduled property claims. MMAP™ is utilized for both approved property claims and complies with eligible insurance and FEMA Cat B procurement guidelines. All procurement, setup and fulfillment activities are managed by SynergyNDS as a two-tiered program bringing together inventory from both the public and private sector. MMAP™ expedites the mobilization and setup of requested assets and equipment – saving time, money and unnecessary frustrations.

ESP (Employee Support Program) is a voluntary program designed for FMIT Members to help those within their organization whom recovery depends on. Response and recovery is only as successful as the availability of the people who are tasked with the they need them. ESP works with a member's homeowners' insurance contractors to coordinate repairs and help identify employee needs before discounts. All this is done at an additional cost to the member's insurance affected employees to remain at work.



That's all Folks!

SynergyNDS | www.synergynds.com